



Solar Merchant Training



Headquartered in
Atlanta, GA



**Powering
Commerce**
at the Point of SaleSM

More than \$19 billion*
in consumer loans across all

50 states

via mobile and online
transactions



*Cumulative since inception, as of June 30, 2019

GreenSky[®] at a Glance



Chosen by over
16,000*
active businesses in the U.S.



Products
for all types of consumers



Financing for the GreenSky[®]
program is provided by

**Federally
Insured**

federal and state chartered
financial institutions

*As of June 30, 2019

Our Commitment to You



Grow Your Business

- Promotional plans
- Broad product set
- Credit limits up to \$100k¹



Delight Your Customers

- Innovative mobile app
- Process payment with ease
- High Customer satisfaction



Get There Faster

- Paperless application process² with decisions in seconds
- Same day funding with Customer approval

¹ Subject to credit approval.

² Although you do not have to submit paperwork as part of the application process, you must ensure that you obtain and retain your customer's written authorization to apply for a GreenSky® Program loan. See greensky.com/merchantagreement for important documentation. Applications with data entry or credit check complications may be decisioned in a period longer than seconds.

The GreenSky[®] Advantage

Why you and your Customers will love GreenSky



Paperless¹ Apply & Buy - No Documents Sent Back and Forth



Credit Limits Up to \$100,000⁴



Split Loan Plans Available



Staged Funding Available⁵



Competitive Approval Rates



Seamless Second Look Options



Promotions Available: No Interest if Paid in Full in Promo Period²



Payment Plans: Reduced Rate APRs⁴



Borrower Can Have Work Performed at Any Location³



Joint Applicants are Welcome on All Applications



Six Month Purchasing Window



High Accommodation Rates

1 See details provided in this training and Operating Instructions at greensky.com/merchantaagreement

2 Interest is billed during the promotional period, but all interest is waived if the purchase balance is paid in full before the expiration of the promotional period.

3 Loans are for personal, family, or household use.

4 Fixed APR during the life of the loan. Subject to credit approval.

5 Subject to state law and program rules.

Offering Financing

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Financing

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Completing the
Project

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Payment



Take advantage
of a broad set of
products



Offer financing
to both Cash
and Budget
Buyers

Providing Multiple Options for Solar Customers

Project Size: \$25,000

To balance their project goals with the constraints of their budget, customers can opt for:

**18 Month Re-Amortization
and 4.99% Fixed Interest
Rate for 144 Months
(Plan 2184)**

\$25,000¹

**\$271 for first month followed
by \$232/mo¹ for 143 months**

OR

**18 Month Re-Amortization
and 5.99% Fixed Interest
Rate for 240 Months
(Plan 2059)**

\$25,000²

**\$218 for first month
\$179/mo² for 239 months**

Extending the terms from 12 years to 20 years reduces the monthly payment, making it easier for Customers to fit the project into their budget.

1

Offering Financing

- 1 Subject to credit approval. Fixed interest rate of 4.99% for 144 months. Payment example assumes one time \$25,000 purchase on approval date (APR 5.02%) with 1 payment of \$270.09 followed by 143 amortized payments of \$231.09.
- 2 Subject to credit approval. Fixed interest rate of 5.99% for 240 months. Payment example assumes one time \$25,000 purchase on approval date (APR 6.01%) with 1 payment of \$217.96 followed by 239 amortized payments of \$178.96.

Providing Split Loan Plan Options for Solar Customers

Project Size: \$25,000

To balance their project goals with the constraints of their budget, customers can opt for:

12 Month No Interest if Paid in Full with No Minimum Monthly Payments Required (Plan 2521)

\$7,000¹

**Pay off in a year and Interest is waived
No payments required for 1 year¹**

AND

Fixed Interest Rate 2.99% for 144 Months (Plan 2742)

\$18,000²

**\$188 for first month
\$149/mo² for 143 months**

Customers have the option of splitting their total approved credit limit into two separate loans. This gives consumers the opportunity to select plans that work with their finances and maximize the benefits of our promotional financing options.

1

Offering Financing

- 1 Subject to credit approval. Interest is billed during the promotional period but all interest is waived if the purchase amount is paid in full within 12 months. There are no required minimum monthly payments during the promotional period.
- 2 Subject to credit approval. Fixed interest rate of 2.99% for 144 months. Payment example assumes one time \$25,000 purchase on approval date (APR 3.03%) with 1 payment of \$187.91 followed by 143 amortized payments of \$148.91.

Providing Split Loan Plan Options for Solar Customers

Project Size: \$25,000

To balance their project goals with the constraints of their budget, customers can opt for:

12 Month No Interest if Paid in Full with No Minimum Monthly Payments Required (Plan 2521)

\$7,000¹

**Pay off in a year and Interest is waived
No payments required for 1 year¹**

AND

18 Months and 5.99% Fixed Rate for 240 Months (Plan 2059)

\$18,000²

**\$168 for the first month
129/mo² for 239 months**

Customers have the option of splitting their total approved credit limit into two separate loans. Offering 20 year options further gives consumers the opportunity to select a plan that works with their finances and maximizes the benefits of our promotional financing options.

1

Offering Financing

- 1 Subject to credit approval. Interest is billed during the promotional period but all interest is waived if the purchase amount is paid in full within 12 months. There are no required minimum monthly payments during the promotional period.
- 2 Subject to credit approval. Fixed interest rate of 5.99% for 240 months. Payment example assumes one time \$18,000 purchase on approval date (APR 6.02%) with 1 payment of \$167.85 followed by 239 amortized payments of \$128.85.

Using the Payment Estimator

Help customers understand their options by comparing plans and amounts in our **Mobile App**



AT&T 100% 2:16 PM
Menu **GreenSky** Edit

Payment Estimator

Please select a plan for complete payment information.

Loan Amount \$25,000.00

These are post promotional details

Plan Number	Monthly Payment	Number of Payments
-------------	-----------------	--------------------

2184	\$231	126
------	-------	-----

Reduced Rate 4.99% for 144 months

2059	\$179	222
------	-------	-----

Reduced Rate 5.99% for 240 months



1

Offering Financing

Plan	Project Scope	Standard Monthly Payment
18 Month Re-Amortization and 4.99% Fixed Interest Rate for 144 Months (Plan 2184)	\$25,000	\$231/mo.¹
18 Month Re-Amortization and 5.99% Fixed Interest Rate for 240 Months (Plan 2059)	\$25,000	\$179/mo.²

- 1 Subject to credit approval. Fixed interest rate of 4.99% for 144 months. Payment example assumes one time \$25,000 purchase on approval date (APR 5.02%) with 1 payment of \$270.09 followed by 143 amortized payments of \$231.09.
- 2 Subject to credit approval. Fixed interest rate of 5.99% for 240 months. Payment example assumes one time \$25,000 purchase on approval date (APR 6.01%) with 1 payment of \$217.96 followed by 239 amortized payments of \$178.96.

Submitting an Application

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Apply over the
phone or
through the
GreenSky®
Mobile App



Obtain
[Application
Acknowledgement](#)

Steps for Application



1. Choose a Way to Apply

Phone

866-936-0602

Mobile App

Download our app!



2. Customer Inputs Information and Submits Application

Your Merchant ID

If you don't know your Merchant ID, please ask your CGM or account representative.

Plan Number

Refer to your **Rate Sheet** to understand plan options.

Intent to Apply

Ensure that Customer intends to apply.



3. Ensure That Customer Receives Loan Documents

Loan Documents

Customer will receive a copy of their Loan Agreement via email and a copy in the mail.

Installment Loan Agreement / RETAIL INSTALLMENT CREDIT AGREEMENT / NON-NEGOTIABLE CONSUMER NOTE	
Lender: GreenSky Finance, LLC	Application ID: [Redacted]
Borrower: [Redacted]	Business Name: [Redacted]
Amount: \$10,000.00	Finance Charge: \$1,000.00
Finance Charge: \$1,000.00	Total of Payments: \$11,000.00



4. Activate the Loan

Account Activation

Customers must activate their loan by answering security questions prior to transacting on their account.

2

Submitting an Application

These are tools to help you submit an application. The actual application is the electronic receipt of consumer information by the system of record. Paper applications (email or fax) are not accepted.

Mobile App: iOS: 9.0+; Android: Jelly Bean 4.1 and up (4.4.4 – only devices supported); Mobile App Version: 4.0 (current); Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc., registered in the U.S. and other countries. Google Play and the Google Play logo are trademarks of Google Inc.

Split Plan Loans Application Process



1. Apply for a Solar Loan Product



2. Submit Authorization Form for Split Forms



3. Ensure That Customer Receives Both Loan Documents



4. Activate Both Loans

Determine the Solar Loan Products
Use the total project amount when applying for the loan.

Split Plan Form
Validate the Customer's identity and complete the [Split Plan Authorization Form](#). Once form is complete, submit form to Credit.Operations@GreenSky.com

Loan Documents
Customer will receive a copy of **both** Loan Agreements via email and a copy in the mail.

Account Activation
Customers must activate **both** loans by answering security questions prior to transacting on their account.

GreenSky
UNDERSTANDING YOUR SPLIT PLAN GREENSKY® CONSUMER LOANS

TWO ACCOUNT NUMBERS
TWO ANNUAL PERCENTAGE RATES
TWO SETS OF LOAN TERMS
TWO INDEPENDENT LOANS

GreenSky® is committed to delighting our customers. We want to ensure that you understand the terms of your loan and that you are informed about the benefits of a split plan. A split plan allows you to divide your total approved credit limit into two separate loans with two separate sets of terms and conditions. You can choose to split your loan amount during the product window.

The GreenSky® Program is not responsible for obtaining advice or tax credits related to your loan improvement project. Regardless of whether you independently apply for and receive a government rebate or tax credit related to your loan improvement project, you are responsible for reporting the full amount of your loan.

By signing below, you are acknowledging that you have read and understood this document, including your GreenSky® Split Plan loan. If you have any questions about your Split Plan loan, please contact us.

Original Application ID Number: _____
Plan No: _____ Credit Limit: _____
Plan No: _____ Credit Limit: _____

Borrower Signature: _____ Date: _____
Co-Borrower Signature: _____ Date: _____

By signing below, I, the merchant, certify that I have discussed the Split Plan process with the borrower(s):
Merchant Name: _____
Merchant ID: _____ Date: _____
Merchant Representative email: _____
Merchant Representative Signature: _____
Please sign and return this document to us as part of your application.

QUESTIONS? CONTACT US IMMEDIATELY
By Email: Credit.Operations@GreenSky.com
By Text: 800.855.4474

Installment Loan Agreement / RETAIL INSTALLMENT CREDIT AGREEMENT (NON-NEGOTIABLE CONSUMER NOTE)

LOAN: Application ID: _____ Date: _____
Lender: GreenSky®
Borrower: _____
Merchant: _____
Address: _____

ANNUAL PERCENTAGE RATE	FINANCE CHARGE	Amount Financed	Total of Payments
17.99% (APR)	The dollar amount the credit will cost you.	The amount of credit provided to you or on your behalf.	The amount you will have paid when you have made all payments as scheduled.
	\$2,037.40 (APR)	\$10,000.00 (APR)	\$12,037.40 (APR)

See payment schedule at 34.

Installment Loan Agreement / RETAIL INSTALLMENT CREDIT AGREEMENT (NON-NEGOTIABLE CONSUMER NOTE)

LOAN: Application ID: _____ Date: _____
Lender: GreenSky®
Borrower: _____
Merchant: _____
Address: _____

ANNUAL PERCENTAGE RATE	FINANCE CHARGE	Amount Financed	Total of Payments
17.99% (APR)	The dollar amount the credit will cost you.	The amount of credit provided to you or on your behalf.	The amount you will have paid when you have made all payments as scheduled.
	\$2,037.40 (APR)	\$10,000.00 (APR)	\$12,037.40 (APR)

See payment schedule at 34.

2

Submitting an Application

Subject to exceptions in writing from GreenSky®. State laws permit customers to cancel projects in accordance with their Right of Rescission. Most state laws guarantee customers a 3 day right to cancel. Your state may grant customers a longer period to rescind the contract. Please consult counsel regarding the laws applicable to deposits and rights of rescission in your state.

Important Application Reminders



1. Choose a Way to Apply

Check ID

Check each applicant's photo ID. Don't submit applications when the ID doesn't match your Customer.¹

Know the Details

Know the plan details so you can accurately and completely describe them.

Stay Compliant

Do not discriminate. Protect vulnerable Customers (elderly and disabled).



2. Obtain Application Acknowledgement

Counteroffer

Review the product and terms with your Customer. Some Customers may not qualify for the plan they requested and may be provided with a counteroffer! Check the details.



3. Customer Inputs Information and Submits Application

Applicant Name

Applicants must apply in their own name.²

Protect Information

Do not share applicant information (SSN, DOB, Income) with anyone other than a GreenSky® representative.

Complete Application

Make sure application is complete with information related to the primary applicant and, if applicable, the co-applicant.



4. Ensure That Customer Receives Loan Documents

Spanish Documents

If you discuss GreenSky® in Spanish, you must request Spanish-language loan documents.

Credit Limit Increases

For credit limit increases, Merchants must receive Customer authorization.

To authorize a credit limit increase, Customers must sign this form: [Credit Limit Increase Request Form](#)

Deferred Interest Notice:

Customers on deferred interest plans will receive a special notice in their loan agreement notifying them of the terms and answering frequently asked questions about their loan type.

A copy can be found here: [Deferred Interest Form](#)

2

Submitting an Application

- 1 Merchants should not retain the driver's license or other government issued ID for any reason associated with the Program. This includes receipt of the ID for the ID check or for scanning to populate identification information in the GreenSky® mobile app.
- 2 The GreenSky® Loan Programs do not accept Power of Attorney authorization for submitting applications.

Fast and Paperless Mobile App

Apply Quickly

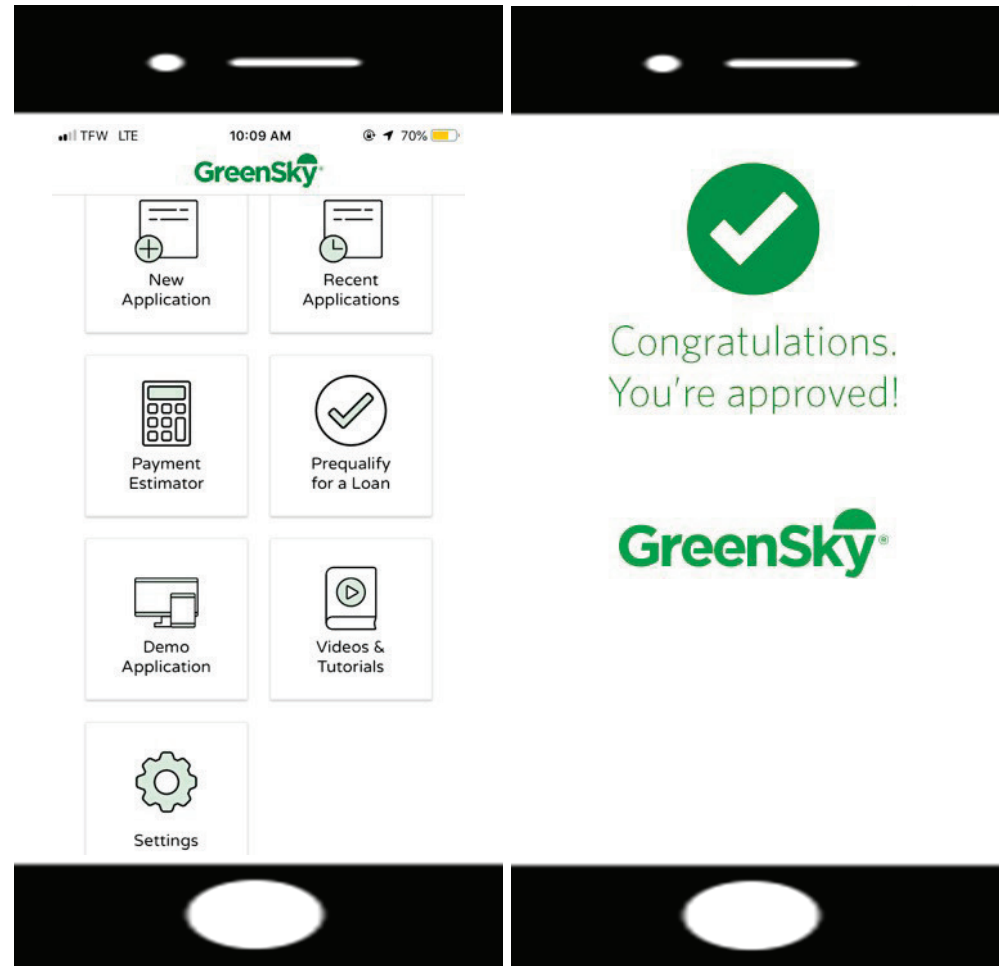
- Get Customers approved in seconds
- Use Driver's License or GPS location to prefill application

Provide Choices

- Compare up to 3 plans and 3 amounts with the Payment Estimator
- Present payment options in detail before submitting an application

Follow Up Promptly

- Search and filter recently submitted applications
- Keep track of application statuses in one place in real time



2

Submitting an Application

Completing the Project

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Keep your
Customers happy
by managing
expectations
proactively



Leverage resources
to support your
business and
your Customers

Keep Your Customers Happy

Customer Complaints

We take complaints seriously and will investigate all complaints we receive, including those about Merchant performance and actions.

Customer Satisfaction

We make Customer satisfaction calls to your Customers to ensure they are satisfied with you and GreenSky®. We also ask whether they understand their loan terms and if they received the goods and services purchased. Pricing is based on average spread of credit to all consumers. We monitor approval and dissatisfier rate for each Merchant monthly, and GreenSky reserves the right to increase pricing if the approval and/or dissatisfier rate falls below a specific threshold.

Offer Financing Equally

Don't offer any credit product or steer a person toward more expensive or less favorable financing options because of your Customer's race, color, religion, national origin, gender, marital status, age, source of income, amount of income, or other protected basis.

Processing a Payment

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Use your
Customer's
Shopping Pass
to process a
payment



Obtain written
authorization
for every
transaction

Steps to Process Solar Transactions



1. Ensure That Customer
Receives Loan Documents



2. Ask Customer for the
16 Digit Number on the
Shopping Pass



3. Obtain a Written
Authorization for Every
Transaction



4. Process the
Payment Through the
Merchant Portal

The Shopping Pass

The Shopping Pass, which comes with the Loan Documents, contains the 16 digit number that will allow you to charge the customer's loan.

Verify Identity

Check the photo ID to validate the customer's identity and process the payment only after the identity is verified.

Authorization Forms

For every transaction, GreenSky® requires that you obtain your customer's written authorization, including the amount and the GreenSky® account to be charged. Please retain signed authorization for at least 26 months. You may use the Borrower Payment Authorization Certificate to collect the necessary written authorization.

Get Paid

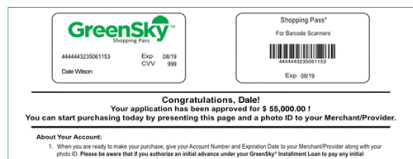
Merchants may process transactions through the Merchant Portal once the project is complete. Merchants must submit the following documents to funding@greensky.com before processing a payment:

- 1) Borrower Payment Certificate
- 2) Certificate of Completion
- 3) Sales Contract

Once documents are reviewed and approved, Merchants will be allowed to process payment.

No Surcharges

Treat financing costs like overhead. Don't surcharge for Customers who use financing.

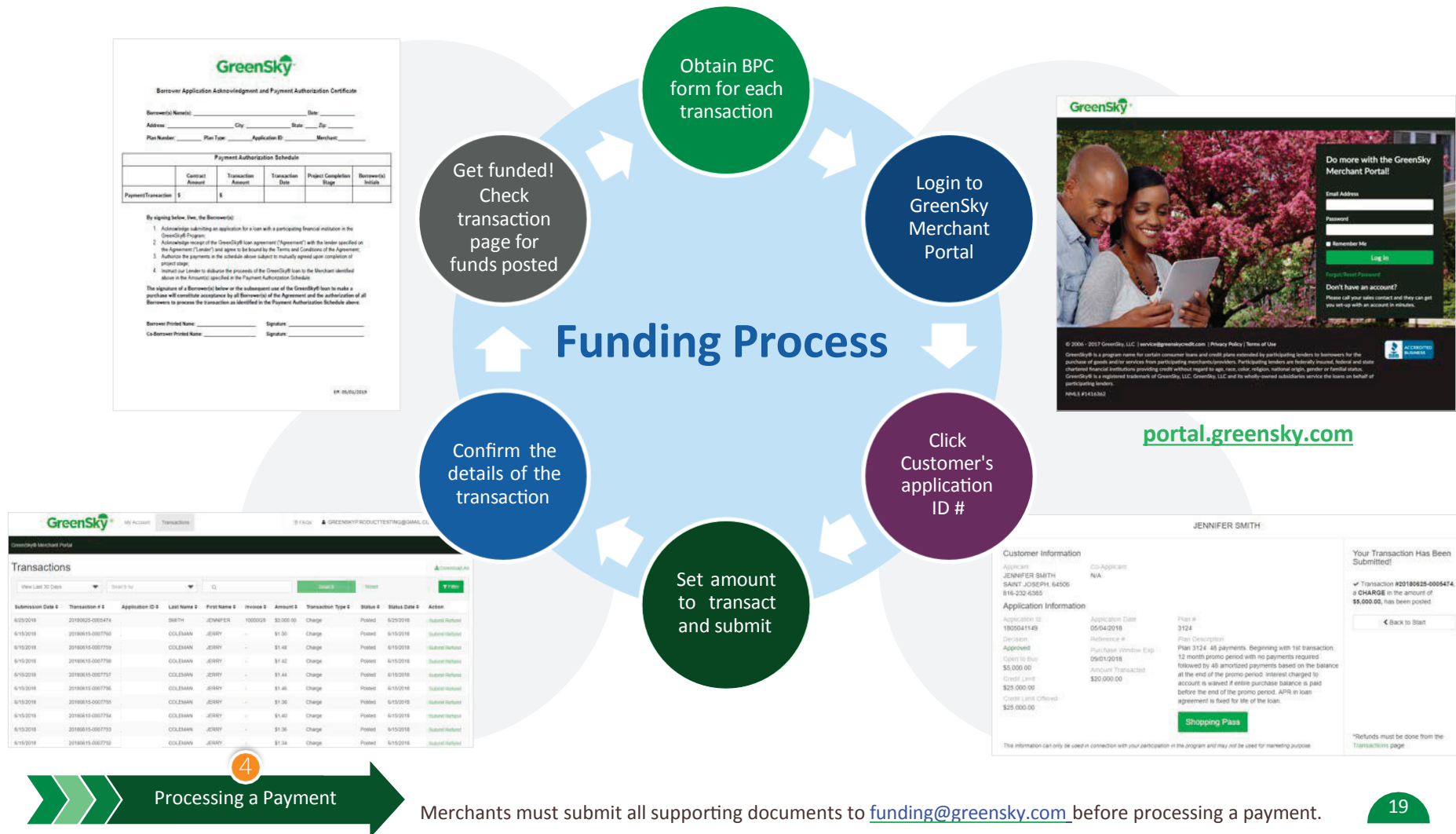


**Borrower Payment
Authorization Certificate (BPC)**

4

Processing a Payment

Funding Process at a Glance



Merchant Portal Customers Page

GreenSky® Merchant Portal

Customers [Download Last 180 Days](#)

View Last 180 Days Search by Search Reset Hide/Show Columns

Last Name	First Name	Decision	Plan #	Open to Buy	Credit Limit	Application Date	Purchase Window Expiration Date	Reference #	Co-App Last Name
SMITH	JOHN	Approved	3124	\$0.00	\$10,000.00	5/4/2018	9/1/2018		
ROGERS	STEVE	Approved	3124	\$0.00	\$25,000.00	5/4/2018	9/1/2018		
JONES	JANE	Approved	3124	\$5,000.00	\$25,000.00	5/4/2018	9/1/2018		
JENKINS	JOHN	Approved	3124	\$5,000.00	\$20,000.00	5/4/2018	9/1/2018		
SMITH	JENNIFER	Approved	3124	\$10,000.00	\$25,000.00	5/4/2018	9/1/2018		
DAVID	JACOB	Approved	3124	\$10,000.00	\$25,000.00	5/4/2018	9/1/2018		
JONES	CHRIS	Approved	3124	\$5,000.00	\$20,000.00	5/4/2018	9/1/2018		
ROGERS	ANNA	Approved	3124	\$0.00	\$25,000.00	5/4/2018	9/1/2018		
SMITH	HEATHER	Approved	3124	\$5,000.00	\$25,000.00	5/4/2018	9/1/2018		
BIRD	HARVEY	Approved	3124	\$5,000.00	\$25,000.00	5/4/2018	9/1/2018		

After logging into the portal, the user lands on the Customers page. Here the user can view and search Applications from the Merchant's Customers over the last 6 months.

To submit a Direct Funding transaction, the user must first select/click on a Customer record.

Customer Detail Modal

JENNIFER SMITH

Customer Information

Applicant: JENNIFER SMITH
Co-Applicant: N/A
SAINT JOSEPH, 64506

Application Information

Application Id	Application Date	Plan #
	05/04/2018	3124
Decision	Reference #	Plan Description
Approved		Plan 3124. 48 payments. Beginning with 1st transaction, 12 month promo period with no payments required followed by 48 amortized payments based on the balance at the end of the promo period. Interest charged to account is waived if entire purchase balance is paid before the end of the promo period. APR in loan agreement is fixed for life of the loan.
Open to Buy	Purchase Window Exp.	
\$10,000.00	09/01/2018	
Credit Limit	Amount Transacted	
\$25,000.00	\$15,000.00	
Credit Limit Offered		
\$25,000.00		

Submit Transaction

Charge Amount (\$)

Invoice (optional)

Next

Shopping Pass

This information can only be used in connection with your participation in the program and may not be used for marketing purpose.

*Refunds must be done from the Transactions page

BIRD	HARVEY	Approved	3124	\$5,000.00	\$25,000.00	5/4/2018	9/1/2018
------	--------	----------	------	------------	-------------	----------	----------

After selecting a customer, the Customer Detail Modal will appear with the new “Submit Transaction” section.

*This feature will **only** be available to Merchant Portal users who have been given the permission to submit transactions. Please contact your CGM or PGP to enable this permission.

Customer Detail Modal Enter Transaction Amount

JENNIFER SMITH

Customer Information

Applicant: JENNIFER SMITH
Co-Applicant: N/A
SAINT JOSEPH, 64506

Application Information

Application Id	Application Date	Plan #
	05/04/2018	3124
Decision	Reference #	Plan Description
Approved		Plan 3124. 48 payments. Beginning with 1st transaction, 12 month promo period with no payments required followed by 48 amortized payments based on the balance at the end of the promo period. Interest charged to account is waived if entire purchase balance is paid before the end of the promo period. APR in loan agreement is fixed for life of the loan.
Open to Buy	Purchase Window Exp.	
\$10,000.00	09/01/2018	
Credit Limit	Amount Transacted	
\$25,000.00	\$15,000.00	
Credit Limit Offered		
\$25,000.00		

Submit Transaction

Charge Amount (\$)
5000

Invoice (optional)
10000GS

Next

Shopping Pass

*This information can only be used in connection with your participation in the program and may not be used for marketing purpose.

*Refunds must be done from the Transactions page

BIRD	HARVEY	Approved	3124	\$5,000.00	\$25,000.00	5/4/2018	9/1/2018
------	--------	----------	------	------------	-------------	----------	----------

User must enter the amount of the Transaction and click “Next.”

Amount entered must be at least \$1 and cannot exceed the “Open to Buy” of the Customer’s account.

The Invoice field is optional but allows users to input custom text for each transaction.

Customer Detail Modal Review Transaction

GreenSky® Merch

Customer

View Last 180

Last Name

SMITH

ROGERS

JONES

JENKINS

SMITH

DAVID

JONES

ROGERS

SMITH

BIRD

HARVEY

Approved

3124

\$5,000.00

\$25,000.00

5/4/2018

9/1/2018

JENNIFER SMITH

Customer Information

Applicant
JENNIFER SMITH
SAINT JOSEPH, 64506

Co-Applicant
N/A

Application Information

Application Id
3124

Application Date
05/04/2018

Plan #
3124

Decision
Approved

Reference #

Purchase Window Exp.
09/01/2018

Plan Description
Plan 3124. 48 payments. Beginning with 1st transaction, 12 month promo period with no payments required followed by 48 amortized payments based on the balance at the end of the promo period. Interest charged to account is waived if entire purchase balance is paid before the end of the promo period. APR in loan agreement is fixed for life of the loan.

Open to Buy
\$10,000.00

Amount Transacted
\$15,000.00

Credit Limit
\$25,000.00

Credit Limit Offered
\$25,000.00

Shopping Pass

This information can only be used in connection with your participation in the program and may not be used for marketing purpose.

Review Transaction

In order to process this charge, you must have the customer's written authorization. By submitting this transaction, you certify you have the necessary written authorization to charge this account. Are you sure that you want to **CHARGE** JENNIFER SMITH the amount of **\$5,000.00?**

No

Yes

*Refunds must be done from the Transactions page

User is prompted to confirm the details of the transaction, then clicks “Yes” to submit the transaction.

Customer Detail Modal Transaction Result

JENNIFER SMITH

Customer Information		
Applicant	Co-Applicant	
JENNIFER SMITH	N/A	
SAINT JOSEPH, 64506		

Application Information		
Application Id	Application Date	Plan #
	05/04/2018	3124
Decision	Reference #	Plan Description
Approved		Plan 3124. 48 payments. Beginning with 1st transaction, 12 month promo period with no payments required followed by 48 amortized payments based on the balance at the end of the promo period. Interest charged to account is waived if entire purchase balance is paid before the end of the promo period. APR in loan agreement is fixed for life of the loan.
Open to Buy	Purchase Window Exp.	
\$5,000.00	09/01/2018	
Credit Limit	Amount Transacted	
\$25,000.00	\$20,000.00	
Credit Limit Offered		
\$25,000.00		

Shopping Pass

This information can only be used in connection with your participation in the program and may not be used for marketing purpose.

Your Transaction Has Been Submitted!

✓ Transaction #20180625-0005474, a **CHARGE** in the amount of **\$5,000.00**, has been posted.

[← Back to Start](#)

*Refunds must be done from the [Transactions](#) page.

BIRD	HARVEY	Approved	3124	\$5,000.00	\$25,000.00	5/4/2018	9/1/2018
------	--------	----------	------	------------	-------------	----------	----------

After submitting a transaction successfully, the user is presented with a confirmation message with details of the transaction.

The “Open to Buy” and the “Amount Transacted” fields in the Customer Detail Modal are also updated to reflect the transaction.

Transactions Page

My Account
Transactions

[FAQs](#)
GREENSKYP.RODUCTTESTING@GMAIL.COM

GreenSky® Merchant Portal

Transactions [Download All](#)

View Last 30 Days

Search by

Q

Search

Reset

Filter

Submission Date	Transaction #	Application ID	Last Name	First Name	Invoice	Amount	Transaction Type	Status	Status Date	Action
6/25/2018	20180625-0005474		SMITH	JENNIFER	10000GS	\$5,000.00	Charge	Posted	6/25/2018	Submit Refund
6/15/2018	20180615-0007760		COLEMAN	JERRY	-	\$1.50	Charge	Posted	6/15/2018	Submit Refund
6/15/2018	20180615-0007759		COLEMAN	JERRY	-	\$1.48	Charge	Posted	6/15/2018	Submit Refund
6/15/2018	20180615-0007758		COLEMAN	JERRY	-	\$1.42	Charge	Posted	6/15/2018	Submit Refund
6/15/2018	20180615-0007757		COLEMAN	JERRY	-	\$1.44	Charge	Posted	6/15/2018	Submit Refund
6/15/2018	20180615-0007756		COLEMAN	JERRY	-	\$1.46	Charge	Posted	6/15/2018	Submit Refund
6/15/2018	20180615-0007755		COLEMAN	JERRY	-	\$1.38	Charge	Posted	6/15/2018	Submit Refund
6/15/2018	20180615-0007754		COLEMAN	JERRY	-	\$1.40	Charge	Posted	6/15/2018	Submit Refund
6/15/2018	20180615-0007753		COLEMAN	JERRY	-	\$1.36	Charge	Posted	6/15/2018	Submit Refund
6/15/2018	20180615-0007752		COLEMAN	JERRY	-	\$1.34	Charge	Posted	6/15/2018	Submit Refund

Once the transactions posts, it will appear on the Transactions page

The Transactions page allows users to track, search, and filter specific transactions.

Resources to Support You



Ways to Apply

1. **GreenSky® Mobile Application**
Mobile App is available on the App Store® or on Google Play™
2. **Call GreenSky: 866-936-0602**



Customer Service

866-936-0602

Monday – Saturday: 6:00 a.m. – 12:00 a.m. ET
Sunday: 8:00 a.m. – 12:00 a.m. ET



Merchant Portal

Log In: portal.greensky.com



Service Concierge (for Merchants)

800-357-1558

Mon-Fri: 7:00 a.m. – 9:00 p.m. ET

Email: merchants@greensky.com

Key Documents Available Online

The Operating Instructions are part of the Program Agreement and provide important rules, forms and other information about GreenSky®.

Visit:

[GreenSky.com/
merchantagreement/](https://greensky.com/merchantagreement/)

Merchant Marketing Reviews

Your marketing is important to us. We conduct periodic reviews of Merchant marketing. Marketing materials must be approved by GreenSky® before use.

Guidelines are available at:

[GreenSky.com/merchantagreement](https://greensky.com/merchantagreement)

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Processing a Payment

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Version 3 - Effective January 28, 2020

Thank You

If you would like to have dedicated 1 on 1 coaching,
please contact your GreenSky representative.

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